

RICHARD W. BOWN

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DoB: 29 September 1971

Nationality: British

Languages: English,

Dutch B2



Independent consultant focussing on software development best practice, DevOps, software architecture and engineering strategy to enable customer-centric software delivery. Highly experienced in high-volume data migration, public cloud migration (Azure and AWS) for legacy applications, monitoring & DevOps tooling. Technical and domain knowledge in global investment banking and insurance plus many other verticals including energy, retail, FMCG, SaaS and software products.

Skills

- Expert in software development, delivery and operations best practices.
- Software delivery in highly-controlled, international environments.
- Architecting for public cloud infrastructure, application migration as well as cloud-native for SaaS and PaaS (AWS and Azure)
- Coaching and mentoring approaches to customer-centric techniques TDD, TBD, BDD, CI/CD tooling, security best practices, scripting and automation, DDD and OO design.
- Developer, systems administration and configuration expert for back-office high-volume accounting implementations for global banks and insurers such as Greenwich Natwest, Rabobank, ING, Swiss Re.
- Development and infrastructure background: Linux, server and software infra architectures, backend, frontend, datawarehousing, data transformation.
- C-level stakeholder management and organisational awareness.
- Implementation ITIL best practices and ISAE3402, SOC compliance, GDPR in alignment with DevOps principles.

Certifications & Affiliations

- Member of Association for Project Management (MAPM)
- AWS Certified Solutions Architect (2019 - 2021)
- Leading SAFe for Agile Organisations (Nov 2019)
- Professional Scrum Master PSM2

Work History

Principal, Richard Bown Consulting

Sept 2022 - Present

I'm an independent consultant focussing on customer-centric software delivery.

Global Product Owner GitHub, Ahold Delhaize NV, Zaandam, NL

September 2021 - July 2022

- Guiding GitHub rollout for all operating companies 2500+ developers plus recommending and implementing policies for working with vendors.
- Global point of contact for Ahold Delhaize with GitHub and Microsoft
- Building Ahold Delhaize strategy for Inner Source, compliance and reporting.

Head of Engineering, Twinfield Boekhouden, Wolters Kluwer, NL

June 2019 – August 2021

- PM and reporting responsibility for Twinfield development and operational projects (\$5m)
- Successfully gained ISAE3402 accreditation through implementation of SOC2 controls across 120-person operation
- Implementing DevOps/Agile best practice across NL, Kyiv, Pune development (120 developers).

DevOps Coach/Product Owner, Nationale Nederlanden, Den Haag, NL

Nov 2017 – May 2019

- PO responsible for NN's cloud based (AWS implemented) DevOps tooling (Gitlab, Artifactory, Sonarcube built with terraform, Ansible, scripting, dev and ops)
- Day-to-day management of the CI/CD team in NL and Prague, CZ
- Coaching 10+ NN teams in DevOps, tooling, Agile/Scrum best practices.

Senior Development Consultant, Swiss Re, London & Zurich & Remote

Aug 2016 – Sep 2017

- Building and delivering accounting and reporting solution (Microgen Aptitude, scripting, PL/SQL)
- DevOps toolchain integration and best practice implementation (bitbucket, Jira, stash, bamboo, git)

Build & Configuration Manager, Shell, Rijswijk, NL

Oct 2015 – Aug 2016

- Responsible for CI/CD systems (TeamCity, Azure Devops) for Shell P&T
- Assisting the global rollout of tools migration to Azure DevOps for 2800 developers
- Managing software integrations for Shell with partners including Baker Hughes

Configuration & Release Manager - Philips, Eindhoven, NL

Jun 2014 – Oct 2015

- Creation and execution of planning for Teradata rollout (source control, packaging, automated build, team training in git and best practices)
- Implementation of ITIL best practice and DevOps methodologies

Senior Developer - ING Commercial Banking, Amsterdam NL

Jun 2013 - Jun 2014

- Accounting systems design, development and delivery using Microgen Aptitude
- Leading Scrum and Agile activities for project

Lead Developer - Rabobank International, Utrecht, NL

Oct 2007- Jun 2013

- Team lead designing, developing a variety of finance and reporting systems (Microgen Aptitude, Informatica ETL, shell scripting, PL/SQL, troubleshooting, development and operations).
- PM for Lifecycle Management and infrastructure projects.

Education

University of Bath, Bath, UK

1990 – 1995

MEng Electrical and Electronic Engineering (“Migration in a Software Engineering Environment”)

BSc Electrical and Electronic Engineering (specialised in software engineering)

Sir Roger Manwoods Grammar School, Sandwich, Kent, UK

1983-1990